

WATER SERVICE WORKER

DISTINGUISHING FEATURES

The fundamental reason the Water Service Worker position exists is to perform skilled work in the installation, maintenance and repair of the water lines in the distribution system and the sewer lines in the collection system of the Water Operations Division of the Water Resources Department. This classification is non-supervisory. A Water Service Worker receives day-to-day operational direction from a Sr. Water Service Worker. This position is supervised by a Water Operations Supervisor.

ESSENTIAL FUNCTIONS

Operates backhoe or trencher to excavate damaged water lines; determines seriousness of damage and proper repair methods.

Performs water line repair tapping and valve installation; tests water lines and refills trenches; repairs streets and sidewalks damaged during excavation.

Changes out meters; performs routine valve and hydrant maintenance; operates high velocity sewer cleaning truck; performs routine pest control checks; adjusts manhole covers, and performs main line sewer repair.

Observes and monitors data to determine compliance with prescribed operating and safety standards.

Team player who works effectively with City staff and citizens.

Communicates with citizens and staff members verbally through one-on-one or group settings, two-way radio or by telephone in a professional and courteous manner.

Attendance and punctuality are essential functions to this position.

MINIMUM QUALIFICATIONS

Knowledge, Skills, and Abilities

Knowledge of:

Construction methods, procedures and equipment used in system installation, maintenance, and repair.

Ability to:

Work rotating weekend shifts, holidays and a call-out schedule.

Proficiently use a hand shovel.

Communicate effectively orally using the telephone and 2-way radio.

Establish and maintain effective working relationships with co-workers, supervisors, contractors and the general public.

Operate a variety of equipment and machinery requiring continuous or repetitive arm and hand movements.

Perform data entry to input data into a CPPU for an automatic work order system, blue stake and time sheet record keeping.

Listen and communicate effectively with a diverse group of people.

Prioritize schedule and work tasks and complete work within specified time periods and deadlines.

Move and lift heavy objects (50 pounds or more) both short and long distances.

Walk up and down stairs, climb ladders and walk over rough terrain.

Work in adverse conditions, including extreme hot temperatures, cold temperatures, wind, rain and a high volume of noise.

Works in small areas and must climb ladders or steps to reach objects. Bends or stoops repeatedly and lifts arms above shoulder level.

Perform minor concrete replacement skills, such as sidewalk panels.

Read blueprints and quarter-section maps.

Keep an activity log.

Must possess a shared commitment to quality in everyday work and to continuous learning and improvement

Education & Experience

Any combination of training, education or experience equivalent to two years' experience with a water distribution system, large sprinkler system, or equivalent capacity.

Must possess or obtain within one year of hire a Grade I certification in both Water Distribution and Wastewater Collection from ADEQ.

Must possess (or obtain within 6 months of hire) and maintain during this position a valid Class A Commercial Driver's License with tanker and air brake endorsement. No major driving citations in the last 39 months for all driving positions.

Special Requirement

Individuals in this classification must possess a valid Arizona Commercial Driver's License (CDL) at the time of hire or promotion date, or obtain within six months of promotion or hire. As a condition of continued employment, an individual of this classification must maintain a valid Arizona Commercial Driver's License (CDL) with appropriate endorsements and is subject to random, unannounced drug and alcohol testing to comply with the Department of Transportation (DOT) Federal Motor Carrier Safety Administration (FMCSA) regulations 49 Code of Federal Regulations (CFR) Part 382.

FLSA Status: Non-exempt

HR Ordinance Status: Classified